

CCTV

Operational Requirements

Location: Bridgeway Car Park

Camera Site: Level 2 Ramp

Camera No: TBA

Type of Camera: Static Dome

PROBLEM

OPERATIONAL RESPONSE

OBSERVER ROLE

MISCELLANEOUS

1: Target to be Observed:

Protection of property.
Property – mainly parking pay machines
Individuals and groups will be observed

2: What Activity by the Target is of concern:

Theft from and criminal damage of parking payment machines.
Secondary: Anti-social behaviour and nuisance behaviour surrounding machines. Theft from person.

3: Purpose of the Observation:

The purpose of the observation will be to;
Identify offenders
Prevent and / or detect crime
Deter offences from taking place
Provide reassurance to car park users

4: Picture Quality/Content factors needed to achieve success:

This requires:
1. Clear view of suspects body language to confirm offences.
2. HD image
3. Real and accurate time
4. Clarification of suspect actions
5. Pictures showing facial details for evidence of identity.

5: Impact Assessment

Impact Assessment completed
YES

6: Result of a successful response to the Activity:

1. Prevention / Minimise injury, loss and / or damage
2. Reduce crime, disorder, improve safety and reassure public
3. Gather intelligence to assist in the subsequent apprehension of offenders
4. Apprehend suspect with evidence
5. Appropriate level of response.

7. Who makes the Response:

The CCTV operator initiates response by capturing images and contacting the police and creating an Incident record. The police then respond to an incident as per their response policy

8: Time scale of the response for it to be successful:

In accordance with police response model

9: When is observation needed:

365 days a year, throughout 24 hours. As per car park open times.

10: Conditions under which the system needs to be effective:

Car park environment. Good lighting, dry weather. Unobstructed camera view

11: What will the observer do when the Activity occurs:

Alert Police via channel appropriate to incident
Describe incident to police call handler / controller
Make record of incident
Inform other agency: Stratford-upon-Avon District Council

12: How will the Observer know when and where to look:

Direct request by a Police controller/other agency by telephone or radio.
Also past experience, training and proactive monitoring will all contribute.

13: How quickly does the observer need to act:

Immediately on occasion.
In the event of criminal act/offence involving safety of public or resulting in property loss (Depends on individual case)

14: Who makes the observation on which the Response is based:

Trained and SIA accredited CCTV Operators

15: Where will the observations take place:

24/7 365 days a year
Stratford-on- Avon District Council control suite

16: Stake-holders:

Stratford-on- Avon District Council

17: What priority is assigned to this task

Routine – Medium

18: Likelihood of an activity occurring and how often

Likelihood	Frequency
Low	Infrequently

19: How effectively does the task have to be done:

Camera will be static, so evidence quality has to be of a standard that the statutory prosecuting authority are able to use in court proceedings

20: Benefits of doing the action over not doing it:

1. Reduction of crime
2. Enhanced public safety
3. Increase public confidence and reduce fear of crime.
4. Investigation time reduced.